GETTING STARTED

North Carolina Vital Records
Electronic Death Registration System (EDRS)
Database Application For Vital Events (NCDAVE)

www.vitalrecords.nc.gov/edrs_dave.htm

Electronic Death Registration With NCDAVE will make the job of Medical Certifiers and their Staff easier, improve accuracy, and simplify the completion of death certificates, while better serving families of decedents. It will also speed the collection of statistical data essential to protecting and improving people's health.

Who Will Use NCDAVE?

- **Funeral Directors & Staff**
- **Physicians, Clinicians, and Medical Staff**
- **Medical Examiners**
- **Local Registrars, Deputy Registrars and Assistant Deputy Registrars at County Health Departments**
- **Registers of Deeds & Staff**
- **State Vital Records Staff**

The statewide roll-out of the NC Database Application for Vital Events (NCDAVE) by the North Carolina Vital Records Program began on October 19, 2020.

This new web-based system simplifies and expedites data collection while enhancing communication between funeral directors, local registrars, medical examiners, and certifying healthcare providers. *NCDAVE* allows users to complete the required decedent fact-of-death and cause-of-death information electronically, without the need for a physical paper trail.

NCDAVE collects the same information as the current paper forms but in a more efficient manner, with automatic data checks and quality assurance features to eliminate errors and missing data.

NC Vital Records is providing free, online, role-specific training and implementation support to all death registration partners in North Carolina.

User Benefits for Medical Certifiers

- **Improves** efficiency of reporting medical facts and certifying the death.

- **Facilitates** coordination with funeral directors, local registrars, and medical examiners.

- **Enables** medical staff to complete the information, which the physician then reviews for accuracy and certifies with a unique electronic signature.

The initial implementation of *NCDAVE* began with an 8-county Pilot Phase, followed by a statewide roll-out across the remaining counties in five consecutive phases.

Until the *NCDAVE System* is fully implemented in fall 2021, death certificates will be completed electronically in counties as the county death registration partners are trained. The counties still awaiting training will continue to use the existing manual, paper-based process.

North Carolina Vital Records
Electronic Death Registration System (EDRS)
Database Application For Vital Events (NCDAVE)

System-Wide Benefits

- **Web-Based:** Uses any computer with internet access.

- **Increased Security:** Enables certificates to be signed electronically.

- **Error Checking:** Increases the accuracy of death certificate registration.

- **SSN Verification:** Enables real-time SSN verification with Social Security Administration.

- **Efficient Notification:** Enables email notifications for pending cases.

- **Online Collaboration:** Enables completion of certificates with greater accuracy and speed.

- **Always Available:** 24 hours/day, 7 days/week.

- **Less Paperwork:** Eliminates the need for paper forms.

- **Faster Service:** Enables families to obtain death certificates more quickly.

- **Value to Public Health:** Improves ability to track trends, conditions, and diseases that impact public health.

Users must receive training prior to being issued an NCDAVE account. Medical Certifiers and their staff are encouraged to complete either **short, role-based online training videos**, watch prerecorded training sessions, or sign up for an optional live online question-and-answer session on the Vital Records website. During their training, participants will be shown how to enroll as new users in the **NCDAVE System**. However, each participant must register through the website in order to sign into and use the **NCDAVE System**.

For more information contact:
NCDAVE Helpdesk at 919-733-3000, Option 7, or Vital Records Field Services at 919-792-5991

On the Medical Certifiers web pages, you can access the Training Schedule, User Guides, FAQs, Contact information, and request an account by clicking on the links in the blue left-hand navigation bar. A list of the information you must have ready for your **NCDAVE** account setup is on the "Training" page.
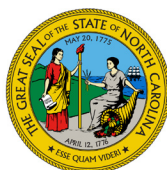
When accessing the Vital Records website go to the bottom of the page and click on the **Medical Certifiers link** and enter:

Username: NCDAVE
Password: NCDEATHS

(Please note, you will need to share this login information with all your staff who are to be trained.)

**To access training and other resources
visit the Vital Records website at:
www.vitalrecords.nc.gov/edrs_dave.htm**