



NC DHHS has a variety of resources currently available online for providers to ensure they are up to date on the latest guidance and resources. We recommend you review these resources regularly as guidance changes often.

Guidance for Providers

All guidance for Health Care Providers and Local Health Departments can be found on the NC DHHS website here:

[Guidance for Health Care Providers and Local Health Departments](#). A few resources are highlighted below:

- [Resources for Healthcare Professionals \(CDC\)](#): Guidance for information for healthcare workers about COVID-19, including information such as PPE optimization, testing, clinical care, etc.
- [NC DHHS Memo to NC Healthcare Providers](#): Regularly updated guidance with information on who to test for COVID-19, PPE requests, clinical assessment and management, etc.
- [Healthcare Professionals Prepare Your Practice \(CDC\)](#): Guidance on how healthcare professionals should be preparing their offices for patients
- [Guidance for Dental Settings \(CDC\)](#): Guidance for dental offices and clinics on recommendations for infection prevention and control practices routine care delivery. For guidance on how to respond to dental staff or patient COVID-19 exposures, please contact your local health department
- [Clinical Questions about COVID-19 \(CDC\)](#): FAQs including information on infection control, transmission, testing, and more

It is important to continue educating and informing your patients and staff on the importance of prevention to slow the spread of COVID-19 in North Carolina. NC DHHS has a variety of materials available for you to post in your office and share digitally with your patients to ensure prevention is top of mind:

- [Whatever Your Reason](#): This campaign encourages every North Carolinian to wear a mask in our collective fight against COVID-19
- [Prevent and Protect](#): This campaign is designed to inform and educate North Carolinians about testing, contact tracing, and preventative measures they can take to protect themselves and their loved ones and help slow the spread of COVID-19

Caring for Patients Suspected with COVID-19

There are a variety of resources you can use to answer patient questions about quarantine and isolation after COVID-19 testing:

- [Steps for People to Take After COVID-19 Testing](#): Guidance for individuals on how to effectively quarantine as they await test results
- [10 Ways to Manage Your Symptoms at Home \(CDC\)](#)
- [Caring for Someone Sick at Home \(CDC\)](#)
- [What to do if You are Sick with COVID-19 or Think You Might Have it \(CDC\)](#)

Additionally, support services are available to individuals who are asked to quarantine or isolate.

- [Support Services Program](#): The COVID-19 Support Services Program is an innovative new program to support individuals in targeted counties who need access to primary medical care and supports to successfully quarantine or isolate due to COVID-19
- [Non-Congregate Sheltering Program](#): The North Carolina non-congregate sheltering program is a collaborative effort between the State, counties and local partners to secure hotel and motel rooms, as well as essential wrap-around services, for individuals with no other safe place to quarantine, isolate, or social distance due to COVID-19
- [Additional Human Services Assistance](#): NC DHHS offers additional supports for individuals including help for buying food, resources for renters facing eviction, Medicaid and NC Health Choice, and unemployment